

## **Adoption of the QM Qualification „Quality Systems Manager Junior“ in Meat Chains**

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1. The QUARISMA project
  2. Work package 5 of the QUARISMA project
  3. Personnel qualification „Quality Systems Manager Junior “ – current status at the University of Bonn (D) and at the University of Wageningen (NL)
  4. Development of an EOQ oriented QSM program for European universities
  5. New National Representative of EOQ in the Netherlands
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22 researchers will be **exchanged**  
between the **industrial and academic partners** and  
4 international researchers will be **recruited**.

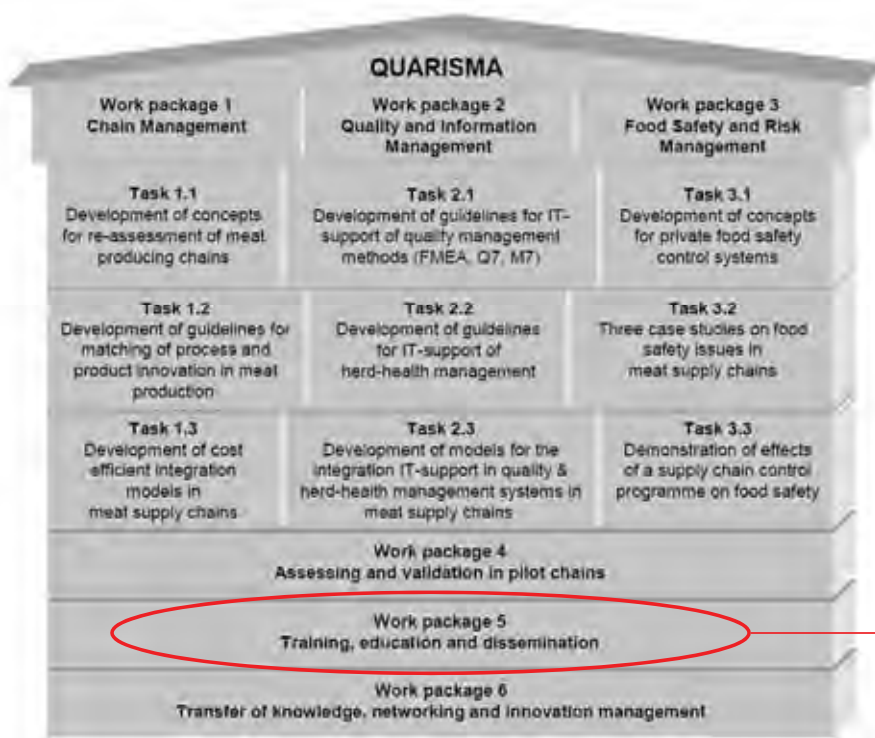
Minimum 70% is cross-border exchange

The period of the exchange is between 2 and 24 months.  
Researchers from Academia will be seconded to Industrial partners  
vice versa. After the exchange period, they go back to their home  
institution.

The focus of the research within QUARISMA is linked to evaluation and education methods as well as integrated strategies of competent networking and innovation management. Three interrelated research priority areas are identified:

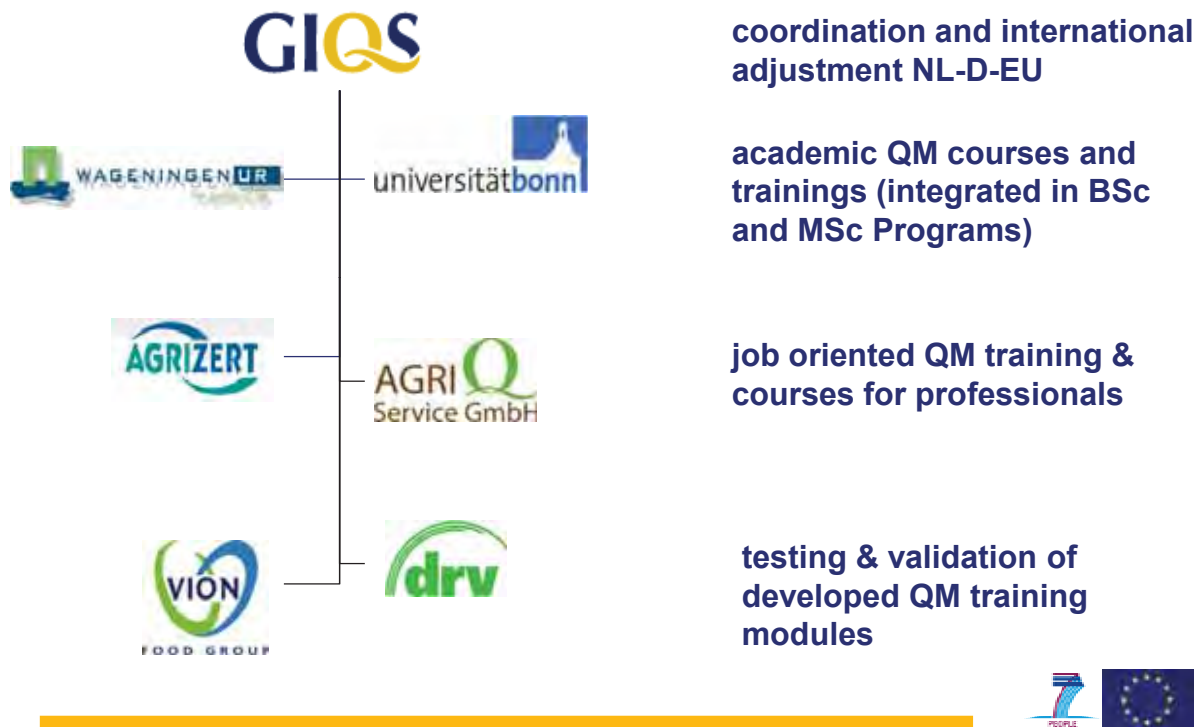
- **Chain management**
- **Quality and information management and**
- **Risk management and food safety**



Further general information about QUARISMA can be found in the short paper of Lang, Brinkmann & Petersen

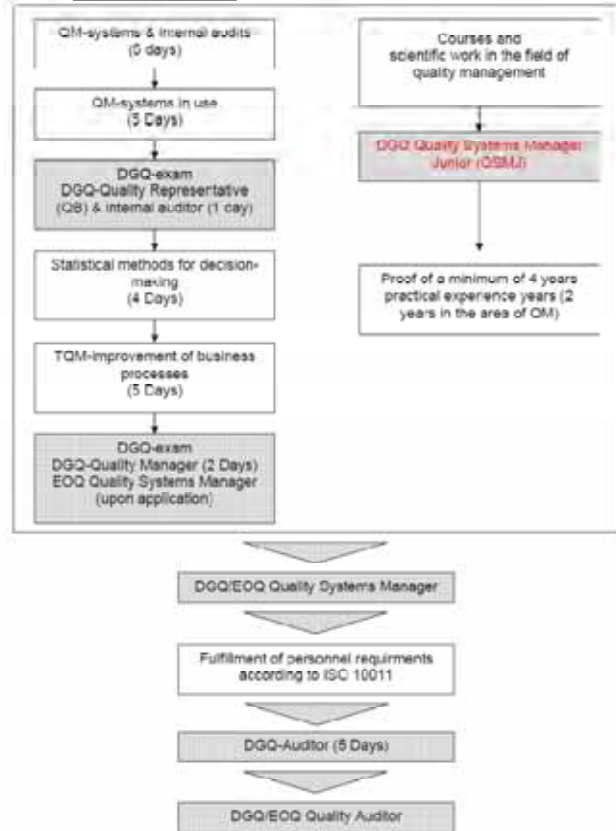


**QM education and trainings in the meat chain**





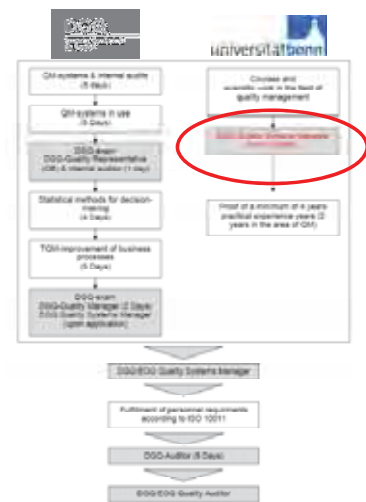
1. Status analysis of applied QM methods in the meat chain
  2. Estimation of requirements and competences of quality managers in organizations/enterprises of the meat chain
    - expert interviews
  3. Comparison of actual subjects in QM qualification courses at WUR and UB
  4. Adjustment of QM qualification subjects to EOQ criteria of QMJ
    - QMJ modules on EOQ level at universities
  5. Test and Validation of developed EOQ-QSM Junior program as part of career improvement in agriculture and food sector
  6. Estimation of QM methods and qualification criteria used in monitoring and testing institutions
  7. Development of monitoring strategies and risk management concepts (HACCP) for testing institutions (laboratories etc.)
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**Qualification path of DGQ German Association for Quality and the University of Bonn**

**Additional qualification DGQ Quality Systems Manager Junior (QSMJ)**

- Accredited DGQ/EOQ qualification scheme at 13 Universities in Germany since 1996 -> advisory committee "Research + Teaching"
- Qualification scheme with specific courses and exams in 3 blocs
  - Bloc I Lectures and exercises (min. 100 hours)
  - Bloc II Seminars and group work (min. 40 hours)
  - Bloc III Practical activity (min. 200 hours)
- All blocs are covered by specific course modules and the associated exams at the universities (accredited by the DGQ)
- One professor as authorized coordinator at each university -> member of advisory committee "Research + Teaching"

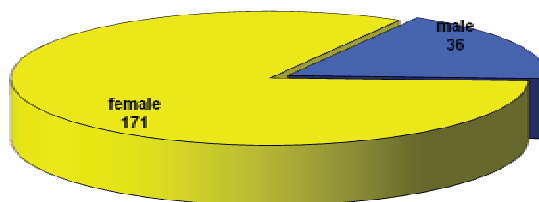


Bloc I: Lectures and exercises	
Required course	Optional courses
Quality management in agricultural and food economy	Cold Chain Management
	Product and Process Quality
	Specific aspects of the quality of animal products
Bloc II: Seminars and group work	
Required course	Optional courses
Quality management in agricultural and food economy <i>Seminar*</i> (Use of quality management tools)	Cold Chain Management <i>Seminar*</i> (temperature mapping and innovative tools) <i>Practical course*</i> (Issues of cold chain management for plants and foods of animal origin)
	Product and Process Quality <i>Seminar*</i> (Product Quality Management)
	Specific aspects of the quality of animal products <i>Seminar*</i>
Block III: Practical activity	
Master thesis (in the field of quality management)	

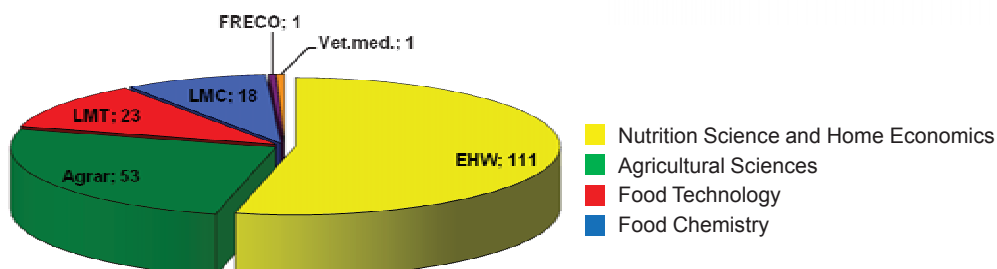
\* related to the mentioned courses in bloc I

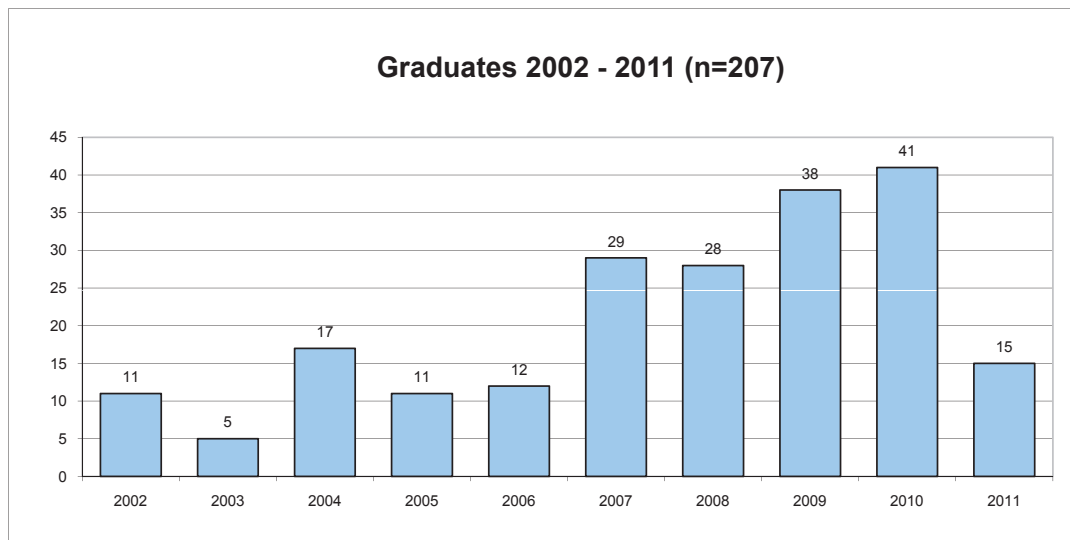


**Graduates female/male (n=207)**



**Graduates (n=207)**





Last updated: May 2011



## Revision of the qualification QSMJ at the University of Bonn

- Adjustment of the qualification QSMJ to the master study program at the University of Bonn, taking into account the EOQ qualification profile for the education of an EOQ Quality Auditor
- Revised qualification scheme accredited by the DGQ in February 2011
- Open for the following study courses:
  - MSc Agricultural Science
  - MSc Nutrition and Food Science
  - MSc Food and Resource Economics and Management
  - Food chemistry (state examination)
  - Until 2013 also open for the expiring diploma study courses Agricultural Science, Nutrition Science and Home Economics as well as and Food Technology





**MSc Food Quality Management**

subjects

**MSc Agr Science / MSc Food + Nutrition Science**

**academic qualification, branches**

orientation

**academic qualification, DGQ (national)**

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certificate

**QSMJ Quality Systems Manager Junior (DGQ)**

**Dr. Pieter Luning**

coordination

**Prof. Dr. Petersen**

**Common EOQ oriented QSM Junior Program**



**EOQ criteria for QM education & trainings**

- 1 Quality Management
- 2 Organization of quality function
- 3 Process management principles
- 4 Quality improvement techniques
- 5 Resource management
- 6 Quality in logistics and sales
- 7 Design and development in process management
- 8 Purchasing and subcontracting
- 9 Production and service process
- 10 Monitoring and measurement of process /product
- 11 Data collection and analysis
- 12 Inspection, testing and metrology
- 13 Control of nonconformity
- 14 Social aspects
- 15 Legal and regulatory aspects

15 criteria for Food Quality Systems Manager Junior



Inventory of Courses for QSM Junior in meat chains





No.	Topic	Subjects	Qualification criteria	Level *
<b>1</b>	<b>Quality Management</b>			<b>B</b>
		Basic management principles	Decision making, Planning, Organizing, Human resources, Reviewing	
		Standards	ISO 9000, ISO 9001 and 9004	<b>C</b>
		Quality management principles	Importance of systematic quality approach for society, interest of producer, consumer and government and for the environment; Use of QM principles	<b>C</b>
		Concepts	Quality of all production/enterprise areas, TQM, QMS and auditing	<b>B</b>
		Quality policy	Quality as a profession and as a management task, management by objectives, quality reporting/accounting and policy formulation	<b>B</b>
		Organizational concepts	Organisational principles, organisational structures of responsibilities, tasks and competences	<b>B</b>
		Policy Making	Vision and mission, strategy and policy, objectives and operational objectives	<b>B</b>
		System-approach of managing organisations	Models of management, effectiveness and efficiency, project management	<b>B</b>

No	Subject	Qualification criteria	Level
<b>2</b>	<b>Organization of the quality function</b>		
	Organization	Delegation of responsibilities, co-ordination of tasks	<b>C</b>
	Co-ordination mechanism	Objectives, procedures, QMS documentation	<b>C</b>
	Auditing	Auditing and reviewing the organisations quality, product, process- and systems audits, principles of interview techniques	<b>B</b>
<b>3</b>	<b>Process Management principles</b>		<b>C</b>
		Process identification, planning, management and measurement/improvement	
<b>4</b>	<b>Quality improvement techniques</b>		
	Organisation of an investigation	Programming, budgeting and process control	<b>C</b>
	Motivation	Theories of motivation in relation to quality	<b>C</b>
	Techniques	Planning of investigations, development and use of models, plan-do-check-act circle, "Seven Tools"	<b>C</b>
	Observation	Observation methods, registration methods, observation errors	<b>C</b>
	Interpretation	Interpretation of results of observations, signification of testing and estimating, etc.	<b>C</b>

<b>Level C</b>	<b>1 QM Standards + guidelines</b> <b>3 PM principles</b> <b>13 Nonconformity</b>	<b>2 Quality function</b> <b>4 Q improvement</b>
<b>Level B</b>	<b>1 QM basics</b> <b>5 Resource Man.</b> <b>7 Q in design + development</b> <b>9 Production + service</b> <b>11 Statistics</b> <b>14 Social aspects</b>	<b>6 Q in logistics</b> <b>8 Purchasing</b> <b>10 Monitoring</b> <b>15 Legal aspects</b>
<b>Level A</b>	<b>12 Inspection</b>	

Level A= To understand and to be able to explain;

Level B= In addition to A, to be able to indicate relevant methods and to apply them;

Level C= In addition to B, to elaborate and integrate relevant methods and to interpret the results.

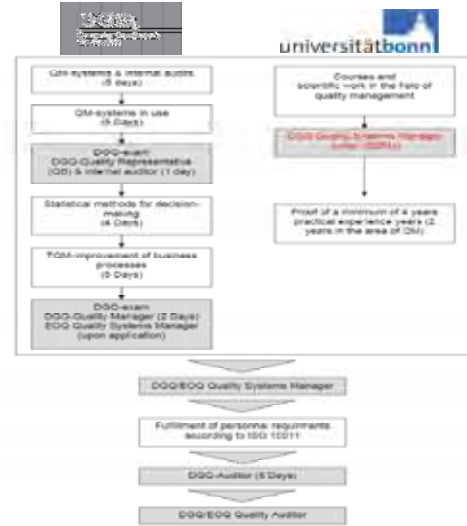


S. Lehnert, P.Luning 2011

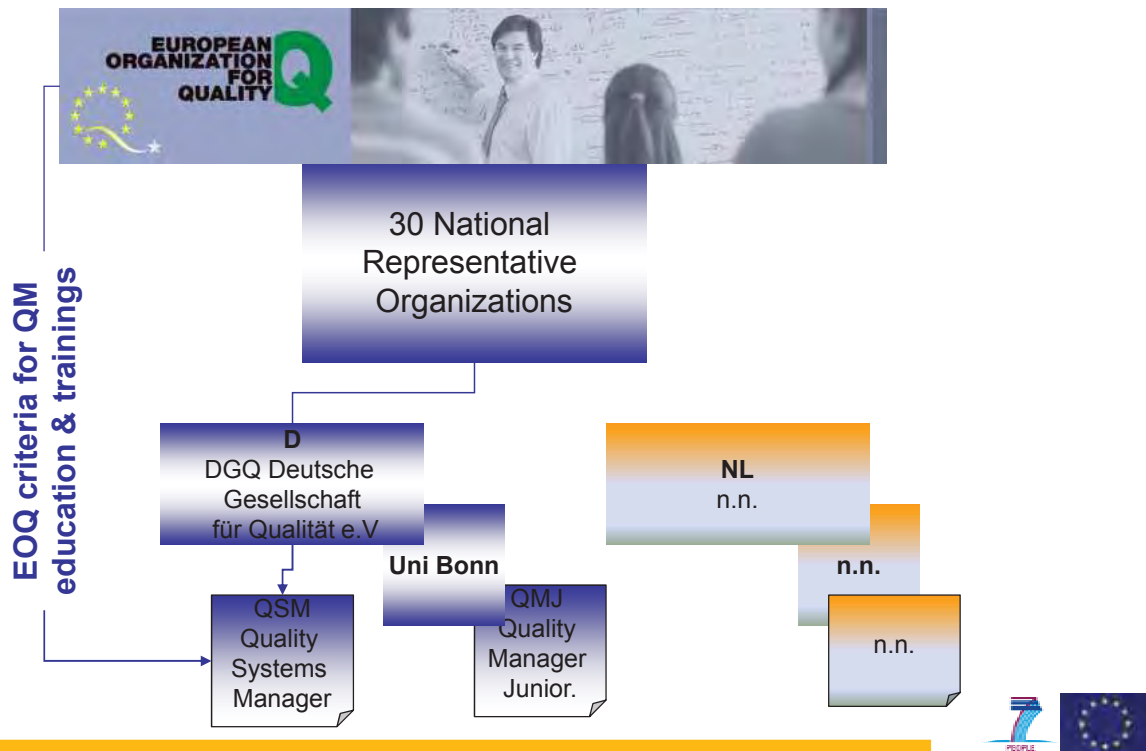
- Principles of quality management
- Introduction, maintenance and development of a quality management system
- Internal auditing
- Tools and methods of quality management and its application
- Decision making based on statistical data
- Active and successful organization of the process from quality management to total quality management in a company



- Evidence of extensive knowledge in the field of quality management
- Additional qualifications for career entry
- Time and cost savings compared to non-university education as "DGQ-auditor"

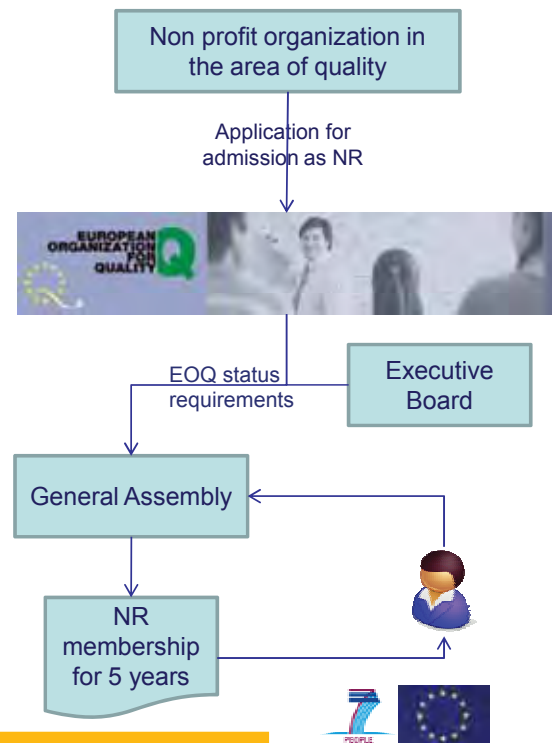




- Have been an EOQ associated or affiliated (non for profit) member for at least 3 years\*
- Be able to demonstrate its Quality Management System
- Be willing to share its know how at European level
- Support and promote in an active manner EOQ key products and services in its own country
- Have a significant impact in its country in promoting Quality in its broadest sense
- Be willing to integrate the spirit of the vision and mission of EOQ into its own organization
- Formally commit to an active contribution and participation in EOQ activities
- Show data stating these criteria

- The EOQ aims at having national representative organization in each European country
- Actually the EOQ has 30 National representatives



### Rights :

- To be the official representative of EOQ in the country
- To have the exclusivity to distribute EOQ products/services
- To propose and develop EOQ projects
- To participate in the development of the EOQ policy
- To use the EOQ logo
- To attend the General Assembly (voting right)
- To be possibly elected as president or member of the Executive Board
- To receive the EOQ news
- To participate at the EOQ Website
- To be informed on main events
- To receive discount on conferences and workshops

### Duties:

- To share the EOQ charter as well as the statutes of EOQ
- Has the obligation to distribute EOQ products
- To attend the General Assemblies
- To actively transpose the EOQ mission, vision and objectives in its own country
- To pay its fees
- To support the distribution of EOQ certificates

Thank you!



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