

55th EOQ Congress
World Quality Congress
Budapest, Hungary - June 20-23, 2011

"Navigating Global Quality in a New Era"



June 21, 2011 (Tuesday) 55th EOQ Congress

CONCURRENT SESSIONS
KEMPINSKI HOTEL CORVINUS

Tuesday 13:30 – 17:30
Erzsébet tér 7-8, Budapest V.

SALON BANDINI/MARZIO

9.2. EDUCATION OF QUALITY – QUALITY OF EDUCATION II. 15:30 – 17:30

Co-Organizer: Óbuda University

Session Chair: Eric Janssens, European Organization for Quality, Brussels, Belgium

15.30 Personnel Certification in a World of Change

Anni Koubek, Quality Austria, Austria

Koubek, Anni (Austria)

Anni Koubek is Head of Innovation at Quality Austria since 2007. She is responsible for business planning and also acts as management representative of Quality Austria. She has been working in research and science for more than 20 years covering the full spectrum from basic research in the field of elementary particle physics to applied research (educational multimedia, ICT, e-collaboration) and science management (head of university). She is also leading the technical working group of EOQ, European Organisation of Quality, bringing innovation to the EOE harmonized schemes, competence specifications and certification schemes.

Personnel certification in a world of change

The role of personnel certification in the current world of changing paradigms is explored. The paper covers aspects of accreditation, certification, competences and the demand of local, regional and international companies for competent persons. The relation to the current work of EQQ regarding competence specifications is established and an outlook on the future of the topic is given.

*Anni Koubek
Innovation*

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