

**55<sup>th</sup> EOQ Congress**  
World Quality Congress  
Budapest, Hungary - June 20-23, 2011

"Navigating Global Quality in a New Era"



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**June 21, 2011 (Tuesday) 55<sup>th</sup> EOQ Congress**

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**KEMPINSKI HOTEL CORVINUS  
BALLROOM**

**Erzsébet tér 7-8, Budapest V.  
Tuesday 9:00 – 10:30**

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**8.2. OPENING PLENARY SESSION**

**11:00 – 12:30**

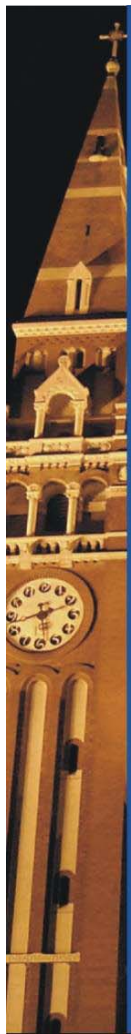
**Session Chair:** *Pál Molnár, President, Hungarian National Committee for EOQ and Professor at the University Szeged, Congress Chairman, Hungary*

**12.00 Innovation and Quality**

*Gábor Szabó, President, Hungarian Innovation Association and Rector, University Szeged, Hungary*

**Szabó, Gábor** (Hungary)

Gábor Szabó received his MS and PhD degrees in physics from JATE University, Szeged, Hungary, in 1978 and 1981, respectively. From 1978 to the present he has been working at the University of Szeged where he has been a full professor in the Department of Optics and Quantum Electronics since 1994. Since 2010 he has been the rector of the University of Szeged. He has also visited scientists at both Max Planck Institute, Göttingen, Germany, and Rice University, Houston, Texas. Dr. Szabó is a member of the Hungarian Physical Society, he is the chairman of the Hungarian Association for Innovation, and has been a member of the Hungarian Academy of Sciences beginning from 2010. His research activities include photoacoustic spectroscopy, ultrafast laser spectroscopy, generation of femtosecond pulses, nonlinear optics, optimum control of quantum systems, medical applications of lasers.



# Innovation and quality

**Gabor Szabo**

**President, Hungarian Association for Innovation,  
Rector, University of Szeged**



## What is innovation?

**„Innovation is the ability to take new ideas and translate them into commercial outcomes by using new processes, products or services in a way that is better and faster than the competition.”**

**Reviewing Community innovation policy in a changing world  
European Commission (2009)**



## Why is innovation useful?

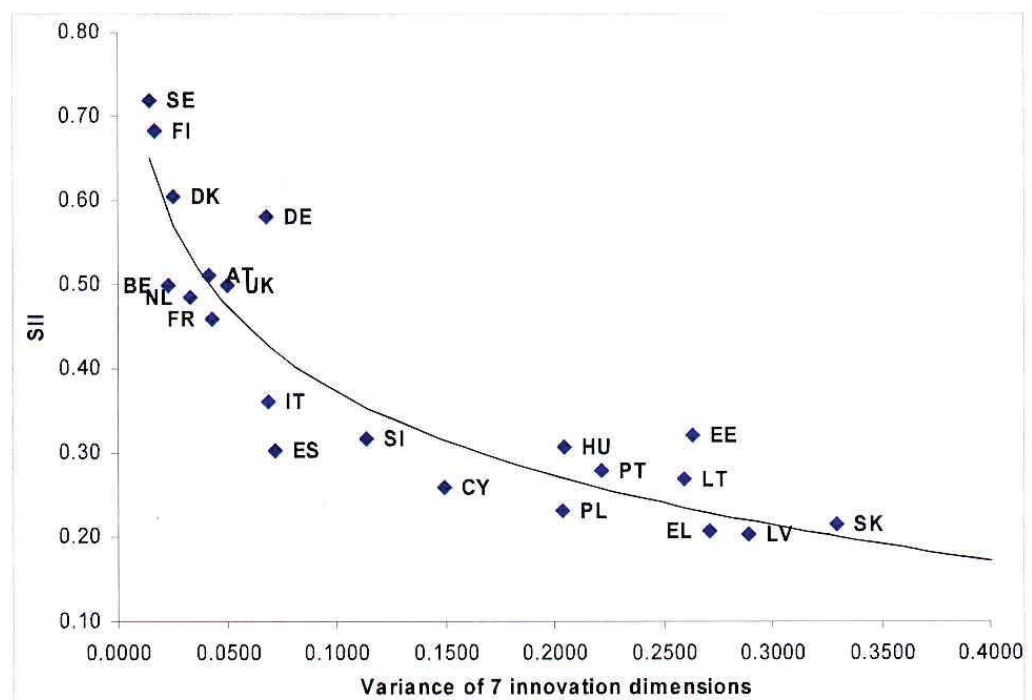
Helps in restructuring (creative destruction)

Helps in utilizing the potential of recoveries after recessions

The support of innovation offers large social return (spillover effects)



## Quality Control of Innovation Systems



European Innovation Scoreboard (2008)



## Understanding the innovation process



## Linear model of innovation

**Fundamental res.  $\Rightarrow$  applied res.  $\Rightarrow$  development**



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# Problems

**Project Hindsight (DoD, 1967-69)**

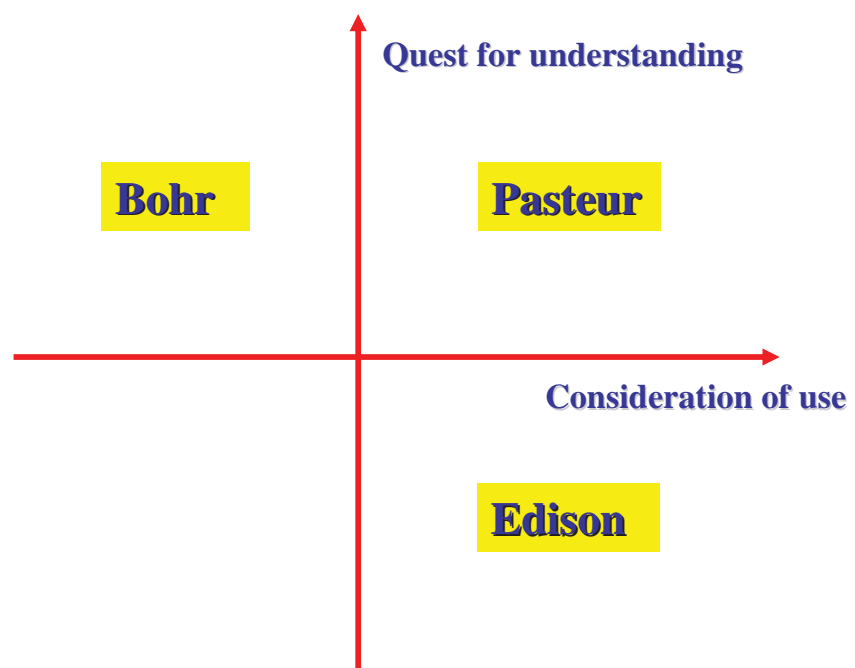
**Reply: TRACES (NSF, 1968)**

**Where is the place for Pasteur?**



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## Two dimensional model (D. Stokes)





# Quality control of innovation

**How to assess the quality of something new?**

**Similarities to q.c. of research**

**Differences between „curiosity driven”  
and „problem solving” science**

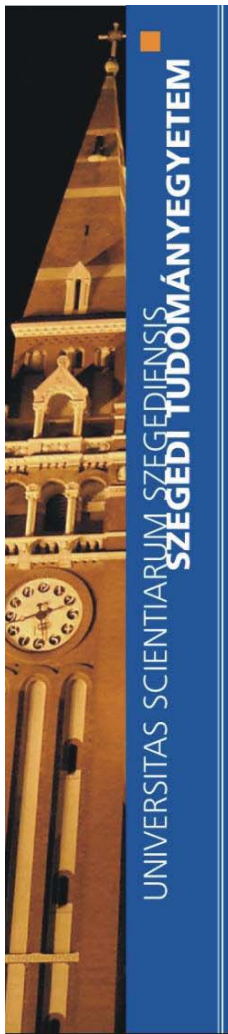


# Quality control of curiosity driven science

**Fudamental approach: peer assessment**

**Autonomy of science: peers and competition**

**Continuous changes (changes are often not  
documented)**

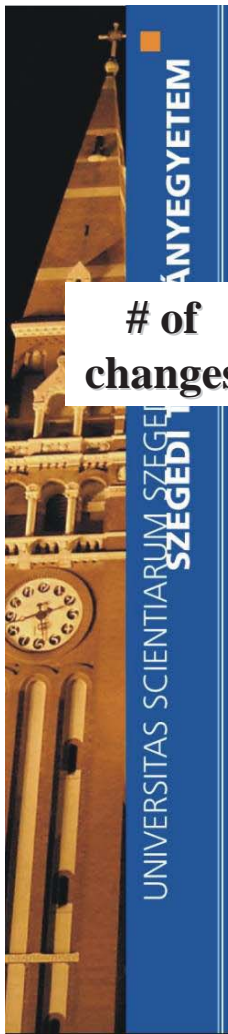


# Quality control of problem solving science

Focus on control of processes/practices not of results

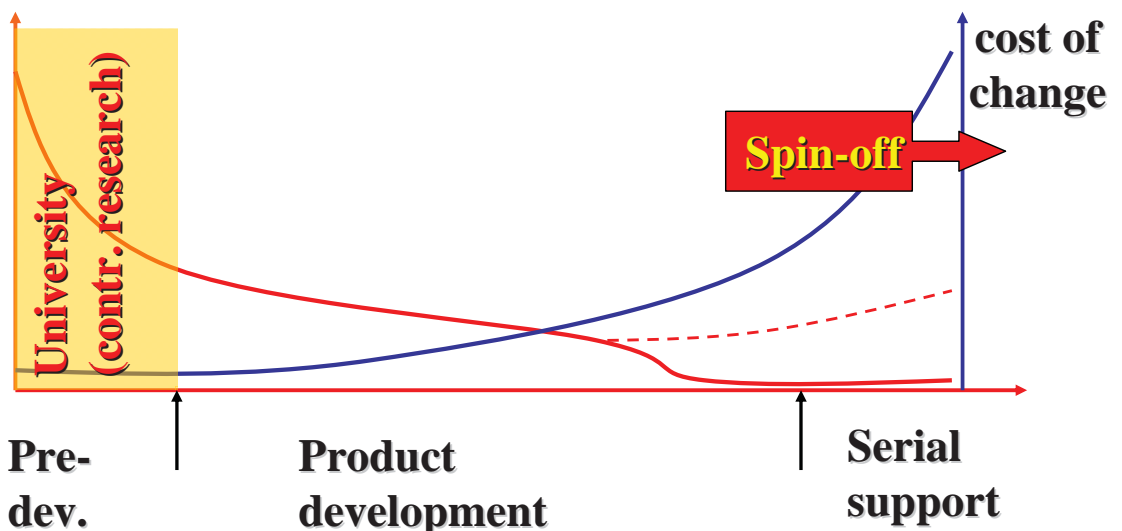
Transition to industrial QMS systems

Q. C. of clinical trials



# Product life cycle

# of changes



Q.C. of research

Industrial QMS



# The mindset difference

## Scientist

**Problem  $\Rightarrow$  solution**

## Engineer/industrialist

**Problem  $\Rightarrow$  solution**

**Constraints: Is it feasible for production?**

**Is it economically viable?**

**Will anybody buy it?**

**Does it kill your own product?**

**Quality control**

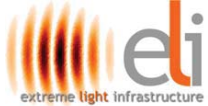
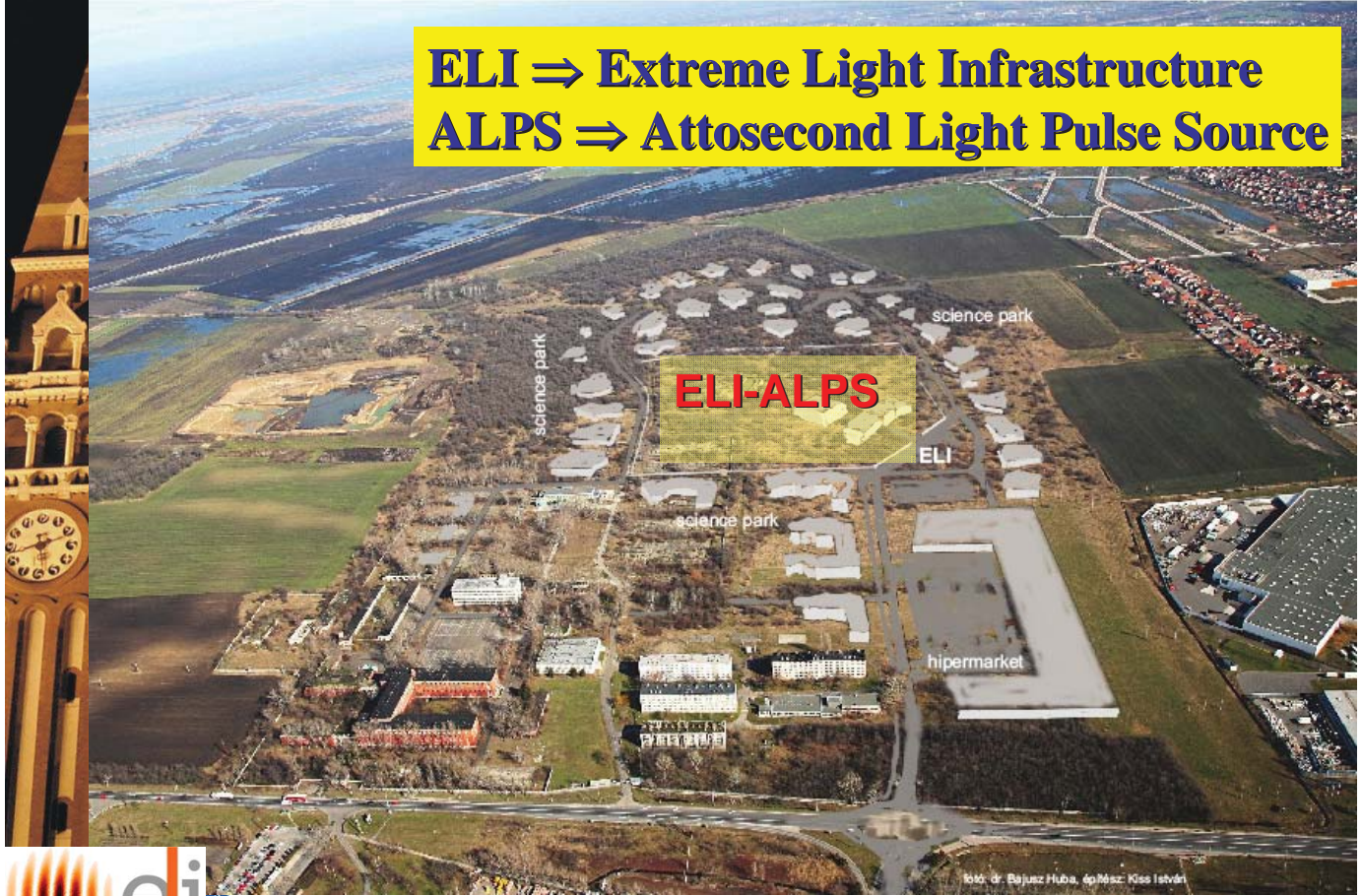


# Quality control in large scale scientific infrastructure

**Extreme tight requirements**



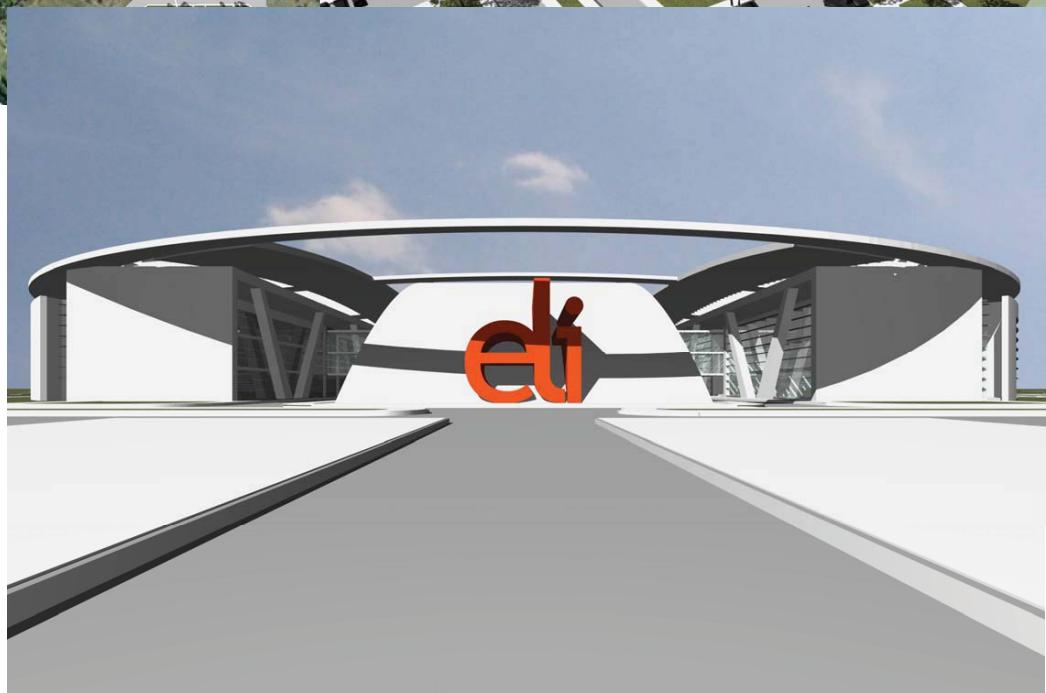
**ELI ⇒ Extreme Light Infrastructure**  
**ALPS ⇒ Attosecond Light Pulse Source**

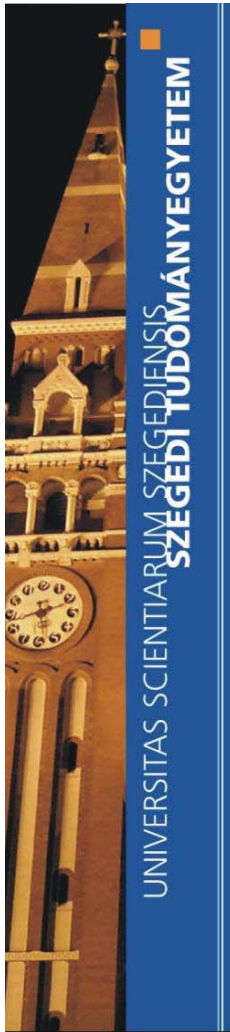


Képek: Dr. Bajusz Huba, építész: Kiss István

**ELI-ALPS: world class user facility for attoscience**  
**with applications in biomedicine, materials**  
**and nanoscience, etc**  
**Total investment: 250 MEuro**

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**Thank you for your attention!**