

55th EOQ Congress
World Quality Congress
Budapest, Hungary - June 20-23, 2011

"Navigating Global Quality in a New Era"



June 22, 2011 (Wednesday) Pre-Congress Seminars

CONCURRENT SESSIONS
KEMPINSKI HOTEL CORVINUS

Wednesday 8:30 – 12:30
Erzsébet tér 7-8, Budapest V.

REGINA BALLROOM I.

Wednesday 11:00 – 12:30

18. SIX SIGMA AND LEAN MANAGEMENT

Session Chair: *Charles Aubrey, Anderson Pharmaceutical Packaging an AmeriSource Bergen Company, USA*

Aubrey, Charles (USA), Vice President of the International Academy for Quality (IAQ)

Charles Aubrey is currently Vice President Performance Excellence and is a Master Black Belt at Anderson Pharmaceutical Packaging. He was formerly President and is now Chairman of the Asia Pacific Quality Organization and their Representative to the World Alliance for Quality. He is a former President and Chairman of the American Society for Quality and is also a Fellow of ASQ. He was a Senior Examiner for the Baldrige Performance Excellence Program for four years and is a retired Captain from the United States Navy.

Chuck is the 2006 recipient of Harrington/Ishikawa Medal for his extensive contributions of quality education and implementation in Asia. He received the Shanghai Magnolia Quality Contribution Award in 2007 for significantly assisting the development of quality in China. In 2010 he was awarded the Yoshio Kondo Academic Research Prize. He is an Honorary Member of the Argentine Quality Association and the Philippine Society for Quality.

He has published over 100 articles and papers that have been translated into a variety of languages. He has written two books, *Quality Management in Services* and *Teamwork-Involving Employees in Quality and Productivity*.