

55th EOQ Congress
World Quality Congress
Budapest, Hungary - June 20-23, 2011

"Navigating Global Quality in a New Era"



June 21, 2011 (Tuesday) Pre-Congress Seminars

CONCURRENT SESSIONS
KEMPINSKI HOTEL CORVINUS

Tuesday 13:30 – 17:30
Erzsébet tér 7-8, Budapest V.

REGINA BALLROOM I.

10.2. INNOVATION AND QUALITY II.

Session Chair: *Kostas N. Dervitsiotis, University of Piraeus, Greece*

Dervitsiotis, Kostas N. (Greece), Member of the International Academy for Quality (IAQ)

Prof. Kostas Dervitsiotis holds a Ph.D. degree (1968) in Industrial Engineering from Oregon State University, USA. The Academic positions he has held include those of full Professor at the University of Piraeus (1985-2000) and Portland State University (1967-1980), USA. He has served as a Director of European Master's in TQM (1994-2000), ex-chairman of its European Academic Board and member of its EFQM Advisory Council. He served as Chairman of the Department of Business Administration (1991-1995) and has been a Research Associate and Visiting professor and scholar in universities in Europe (Denmark, France, Spain) and the US.

He is a member of the World Academy of Productivity Science (1986) and a member of related professional societies. His academic and professional interests include studying excellence in performance of human organizations, quality management and competitive strategies. He published in professional journals, 9 university textbooks, including the award-winning "Becoming Competitive with TQM", (2001) and "Operations Management" in several languages.