

ONLINE BANKING: PROTECTION NEEDED

INTRODUCING KASPERSKY FRAUD PREVENTION PLATFORM

FERENC VASPÖRI
SENIOR SYSTEM ENGINEER
NEWCO ICT SECURITY SERVICES – KASPERSKY ENTERPRISE PARTNER

FVASPORI@NEWCO.HU
+36-30-694-7283

NEWCO ICT SECURITY SERVICES SNAPSHOT

IT security focus only

20 years of technical experience

Enterprise sized customers

Strategic partnership with Kaspersky

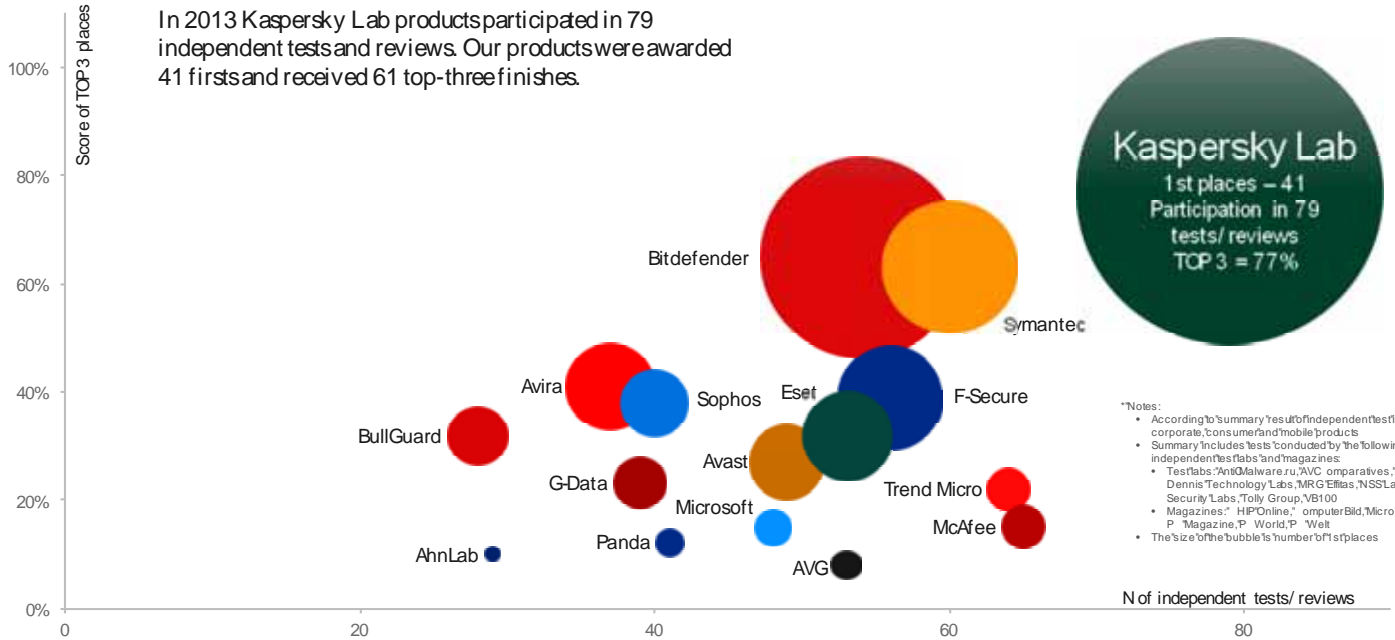


SOME VENDORS JUST PLAY IN THE SECURITY SPACE — WE DEFINE IT



- Kaspersky is a robust security leader with almost 20 years of experience in the security space
- We have a global threat intelligence made up of 300 mln protected users worldwide
- Kaspersky's main asset is security intelligence and a unique set of protection technologies
- We're not just technology focused — we're security focused too

KASPERSKY LAB PROVIDES BEST IN THE INDUSTRY PROTECTION*



MATURE TECHNOLOGY WITH MILLIONS OF THANKFUL USERS WORLDWIDE

- > Fraud Prevention technology was introduced by Kaspersky Lab in 2011 under the name of Safe Money
- > Safe Money used by 30+ mln endpoint users of Kaspersky Lab products



Leading bank in Ecuador,
750,000 online users covered

BEST ONLINE BANKING PROTECTION. NOW. AV-TEST INNOVATION AWARD 2013



“ The security products produced by the company Kaspersky Lab have been standing out due to rapid and continuous improvements in their level of protection for many years. Kaspersky Lab was therefore recently presented with the AV-TEST INNOVATION AWARD 2013 in the category of Secure Online Transactions in recognition of its pioneering role in the pursuit of and battle against online criminals. ”

ATTACKING THE BANK VS. ATTACKING THE USER



MODERN PROTECTION MECHANISMS USED BY BANKS

Online banking site:
login, password

Authorization:
CW2

One time passwords:
SMS, Token, printed receipts,
VISA3D Secure

Transaction approval:
cell phone

Additional verification:
ChipTAN, Vasco Card Reader
DIGIPASS

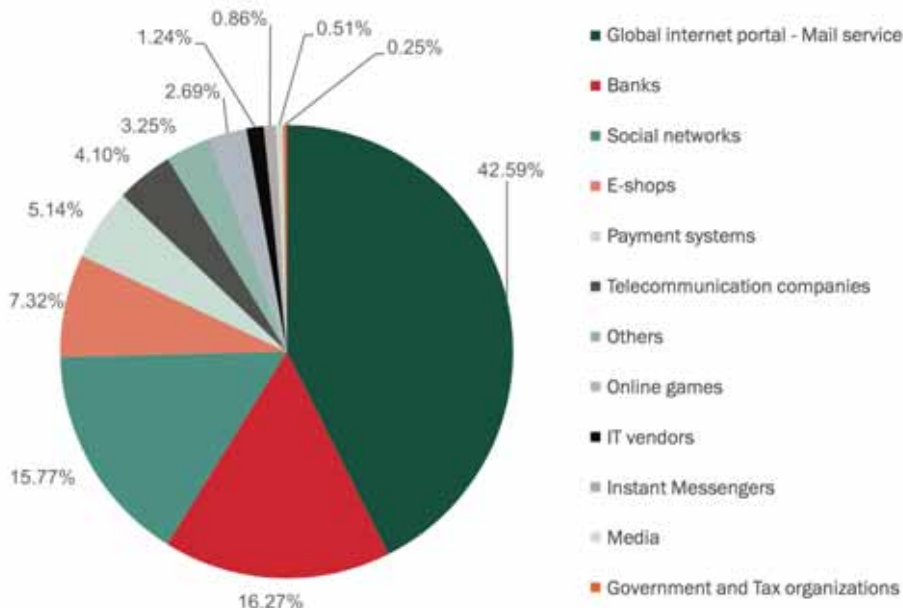
SECURITY TIPS ON HUNGARIAN NETBANK SITES

TOP ADVICES (it can be read on 7 Hungarian banks' site)

- c Be aware of phishing campaigns
- c Use strong password
- c Update your OS and browser
- c Security check your balance continuously (!!)
- c Security check the certificate of the site.
- c Log out after each session
- c Install firewall for home use.
- c Do not use netbank from a public place
- c Update your OS and browser
- c Remove the temporary internet files of your browser

DO YOU THINK THIS IS ENOUGH?

Financial phishing attacks, including phishing against banks, payment systems and e-shops accounted for **28.73%** of all phishing attacks detected in 2014 by the Heuristic anti-phishing component of Kaspersky Lab products. Each attack was an attempt to download a phishing page into the browser of the user. The source carrying the link could be an email message, or a message from an instant message services or a social network etc.



DO YOU THINK THIS IS ENOUGH?

steal any bank information from computers
cannot be visually traced and is thus hard to detect
rootkit technologies as self defense
penetrate computers by visiting infected Internet pages
8m attacked were detected globally

Banking malware

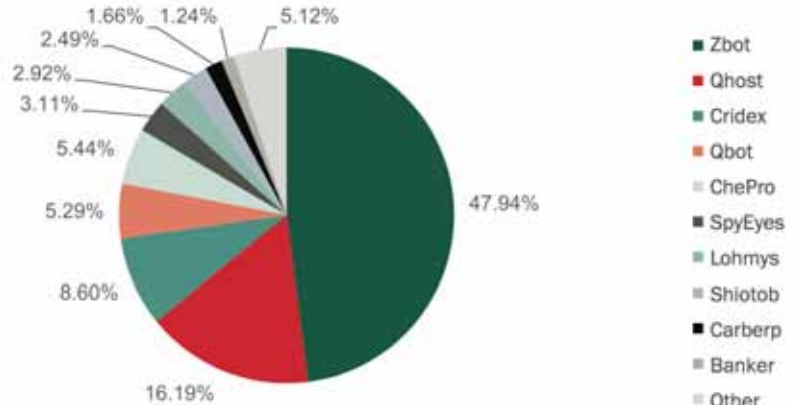
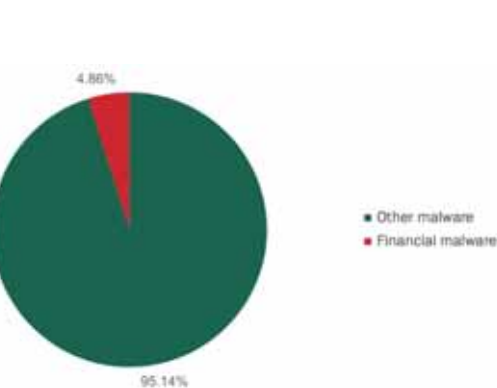


Fig 11. Top 10 of the most often used banking malware families

As can be seen on the pie chart above, only 10 families of malware are responsible for more than 94% of all banking malware attacks. It comes as no surprise that the top position again goes to the infamous Zbot – the most widespread and one of the most dangerous banking malware families.

PHISHING EXAMPLES

Biztonsági intézkedések

Spam | X

feladó **MKB Bank** <info@mkb.hu>
címezett
 dátum 2009. május 14. 11:32
 tárgy Biztonsági intézkedések

[részletek elrejtése](#) máj. 14. (7 napja)

[← Válasz](#) ▾

A képek nem kerülnek megjelenítésre.

[Az alábbi képek megjelenítése](#)

Kedves MKB ügyfel , Biztonsági okokból is felfüggesztettek a fiokjat, egy biztonsagi intezkedes, amelynek celja, hogy megvedjuk Ont es szamla.

Meg kell ujra az adatokat a folyo fizetesi merleg visszaallitja a mukodeset a fiokjat, es megerositi, hogy meg nem volt az aldozatok szamitogepes lopas.

Meg kell ujra adja meg az adatokat a kovetkezo oldalon, hogy az ellenorzesi folyamat során:

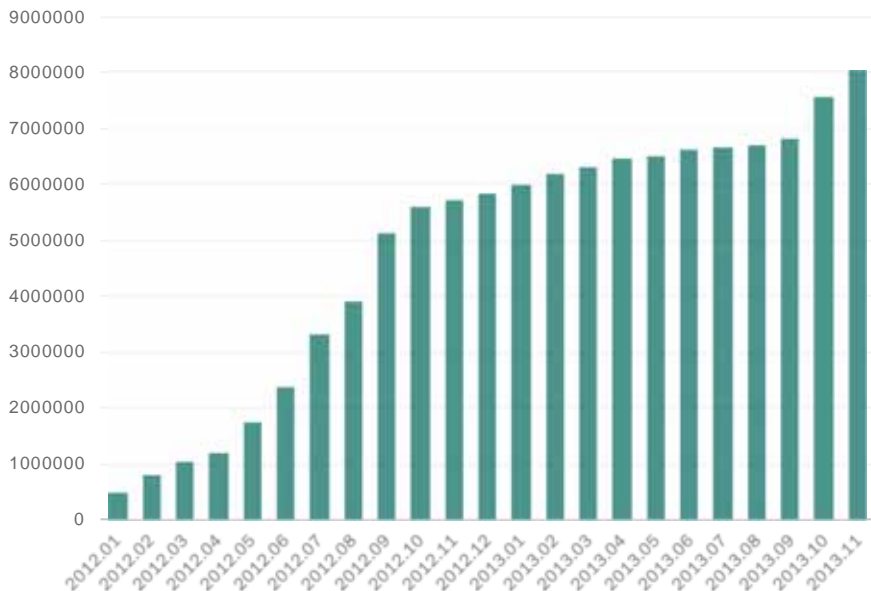
 <https://www2.mkbnetbankar.hu/login.jsp?lang=HU&start=true>

Koszonjuk szives egyuttmukodeset.

© MKB Bank Zrt. Impresszum | Adatvedelmi iranyelvek | Jogi nyilatkozat

ANDROID MALWARES

Malicious APK



First malware in 2004

10,000,000+

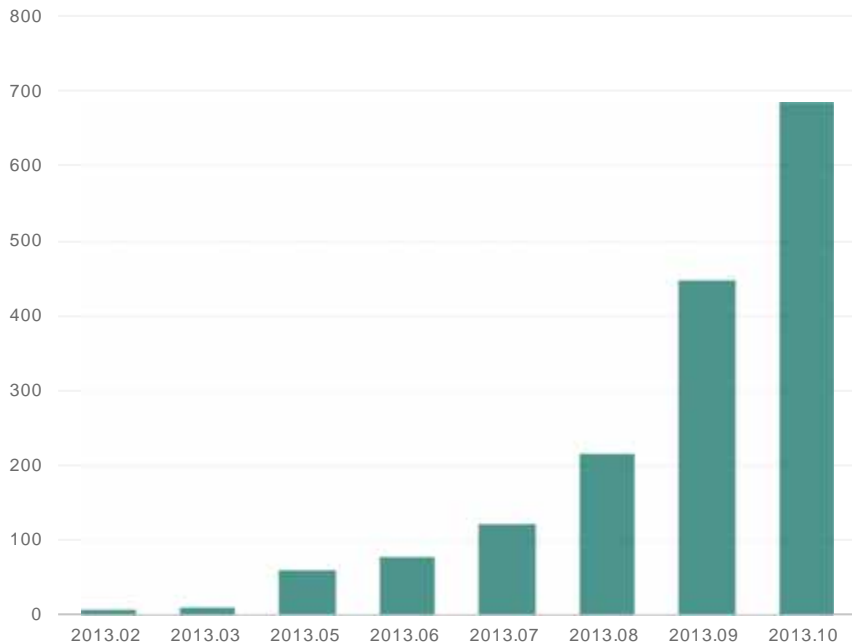
Total numbers of "Android malwares (Kaspersky Lab)

120,000

New Android malware per months

Source: Kaspersky Lab Security Network

ANDROID BANKING MALWARES



684

Android malwares affected banks

2,500

New alerts per month

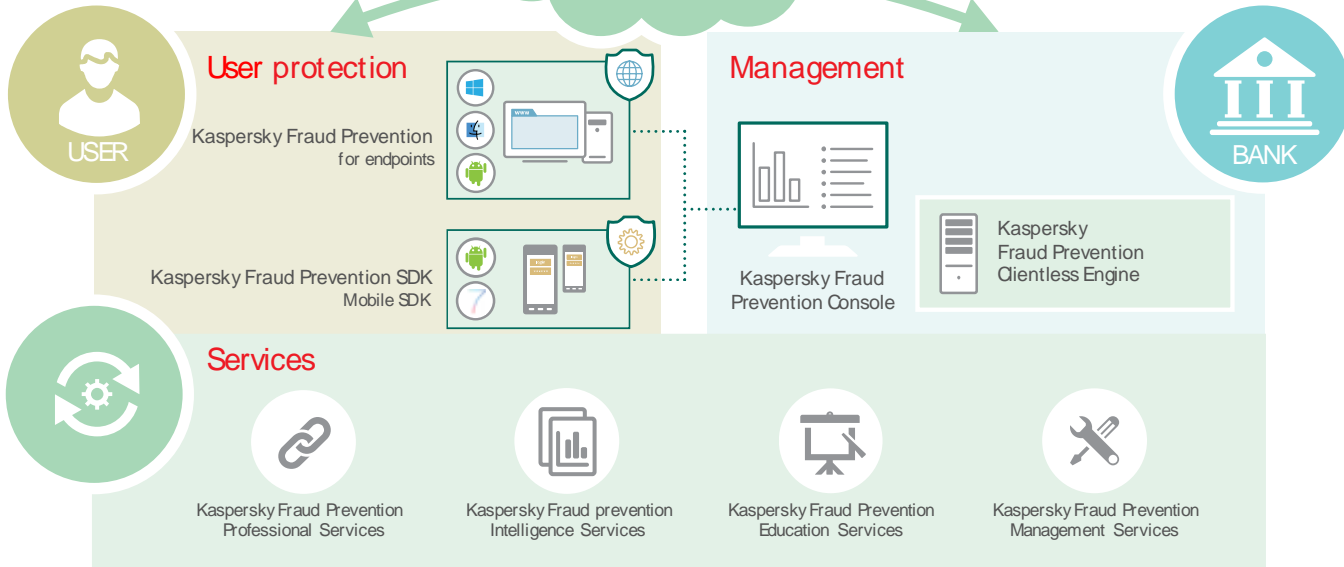
x100

Increasing numbers per year

Source: Kaspersky Lab Security Network

KASPERSKY FRAUD PREVENTION PLATFORM

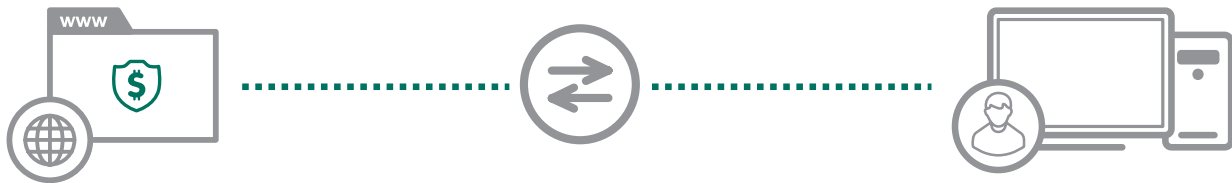
Kaspersky Security Network —
Global Security Intelligence



1. USER PROTECTION - ALL PLATFORMS COVERED



KFP ON COMPUTERS



Secure connection
SSL "certificate" check

Phishing + detection
Secure browser + (anti H
keylogging, + anti
screenshot)

Vulnerability scan

USABILITY

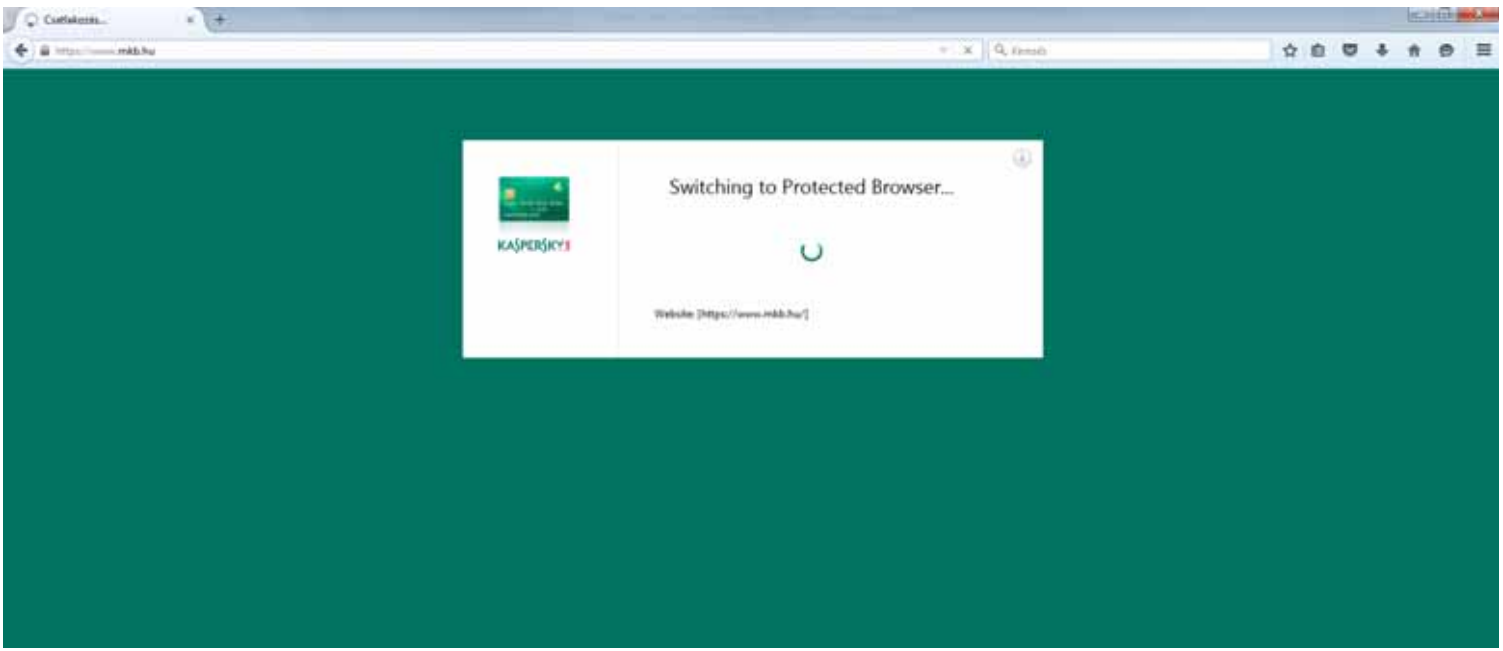
- C Installer of the agent on netbank sites
- C Silent installer
- C Browser plugin

C Automatic operation

- C Boot of the machine
- C Icon on desktop → NETBANK
- C Browser plugin detects protected netbank site

C Third party AVs supported

C Rebranding, custom language



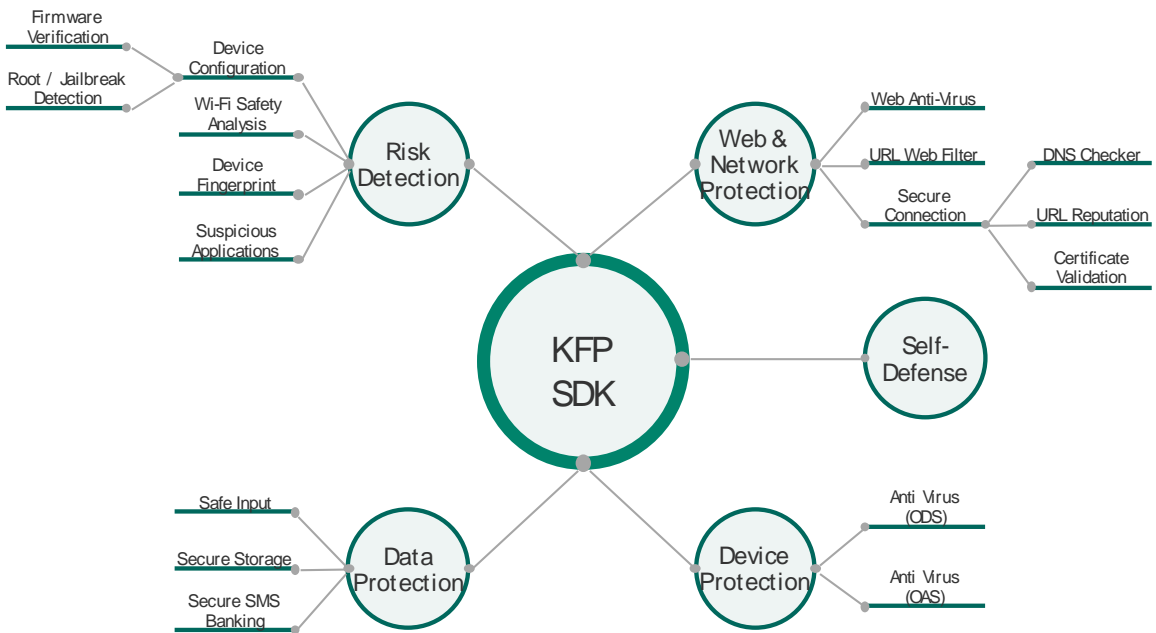
WHY USE KFP FOR ENDPOINTS IF AN ANTIVIRUS SOLUTION IS ALREADY INSTALLED?



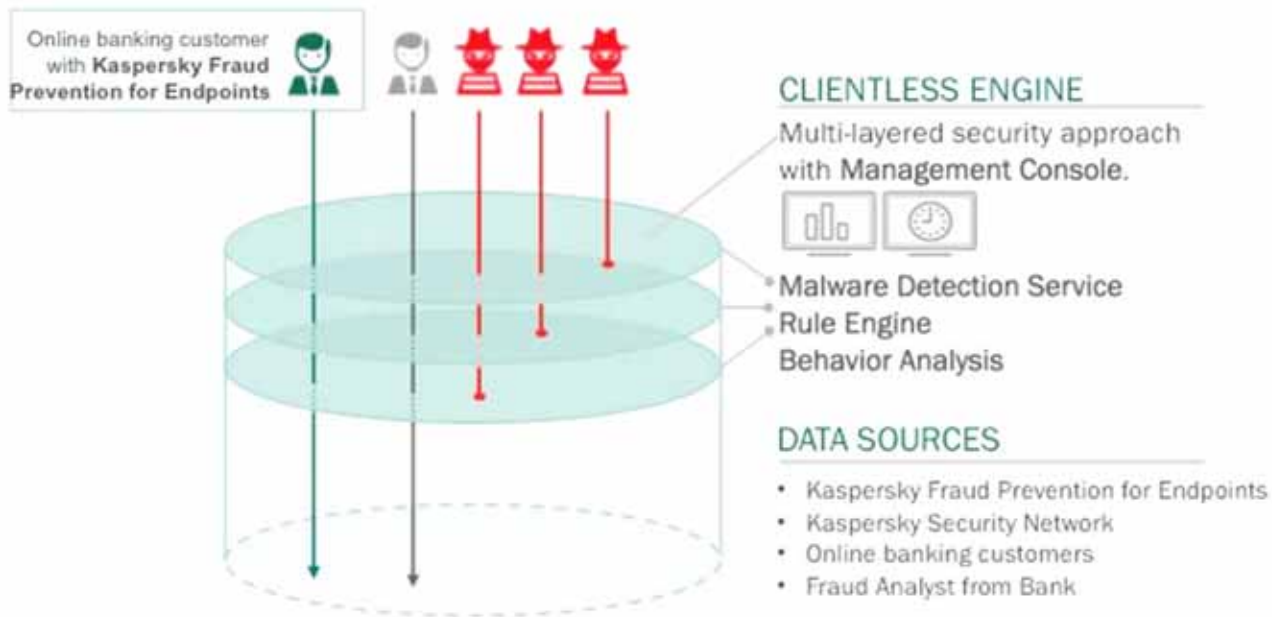
- > Not all users install or update security software
- > Traditional AV is vulnerable to zero-day and targeted attacks
- > Kaspersky Fraud Prevention for Endpoints is compatible with most popular anti-malware solutions of other vendors

PROTECTION ON MOBILES- SOFTWARE DEVELOPMENT KIT

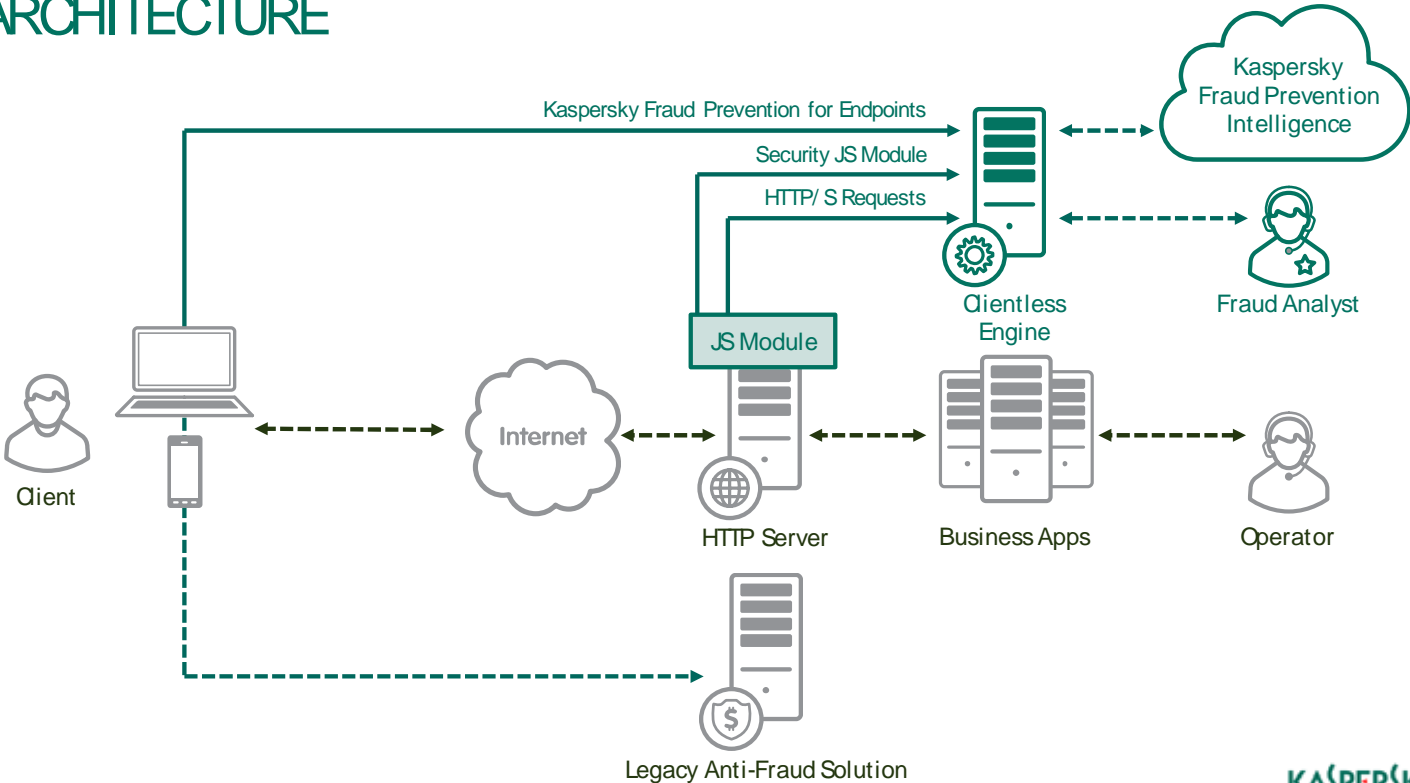
SDK which can be used in developing own netbanking app



2. SERVERSIDE – CLIENTLESS ENGINE



ARCHITECTURE



WHERE THE DATA COMES FROM



Collects data on three different levels:

- > HTTP Server: http request and headers (for standard device fingerprinting)
- > Kaspersky JS Module:
 - Transaction attributes (accounts, amount, date-time, comments/ reasons, ...)
 - Browser info (plugins & versions) – advanced device fingerprinting
 - Structure of the user-facing Web page
 - User Behavior Pattern —link chain, mouse & keyboard events
- > Kaspersky Fraud Prevention for Endpoints
 - Protection status
 - Presence of PUA apps (remote management software)
 - Usage of physical mouse & keyboard (advanced user-behavior pattern)

Incident No. 36

Modified by: System
Created: Oct/8/2015 12:02:42

Threats: Total 1
10/08/15 12:02 ✓ Web inject

Associated users: Total 1: [Tester 1](#)

IP addresses: Total 1: [212.5.110.1](#)

Devices: Total 1: [4c594657dade41fc95c3fa5181eb4f0d](#)

OS sessions: Total 4
[166286A0B353404D420B6C924FFFA3825CC](#)
[E0F1C3E0C7546ADC522FD8E672C58F66FD](#)
[BF0D8B40BB15B966EF08570EB377194480](#)

Session events: Total 23

History: Total 1

Threat No. 121

Type: Web inject

Information about threat:

Time: Oct/8/2015 12:02:42
Browser Time: Oct/8/2015 12:02:41
Time Zone: GMT +03:00
Device: [4c594657dade41fc95c3fa5181eb4f0d](#)
Operating systems: Microsoft Windows
Browser: Chrome v.45
Kaspersky Fraud Prevention for Endpoints: Not installed
Protection: Disabled
IP Address: [212.5.110.1](#)
Regions: RU
URL: <https://af.kaspersky-labs.com/bank/WebBanking/Accounts>
Malicious code type: KFP.Trojan-Banker.Win32.KL-Online-Banking-Test-MDS.28952923

3. RELATED SERVICES



SEPARATE OR COMBINED COMPONENTS



Phase #1

Credentials Stealing
(optional)

Without Malware

Social Engineering
+ Phishing Site

With Malware

Web page modification
(web-injects)

Keylogging /
Screenshots /
Modifying DNS

Kaspersky
Fraud
Prevention
for Endpoints



Phase #2

Making Fraud Transactions

Attacker's PC

Using stolen credentials
(incl. OTPs)

User's infected PC

Manually (via
RDP session)

Remotely
(Sending POST
request)

Social Eng. +
Web-Injects
(Spyeye
Chiptan case)

Kaspersky
Clientless
Engine

MAJOR BENEFITS FOR BANKS



- > Minimizes the number of security incidents due to targeted attacks against online banking users
- > Minimizes reputation risks



- > Increases customer loyalty and awareness of threats
- > Provides competitive advantage
- > Motivates customers to use remote banking on different platforms: Windows, Mac OS X, Android, iOS



- > Improves compliance with legal regulations
- > Additional communication with clients

„Fraud prevention could become a competitive advantage for institutions moving forward, as Infosys' survey found that **83%** of the respondents said they would switch banks if they were offered assurances regarding the safety of their money and data. Fighting fraud isn't enough anymore for banks: the customer needs to know what the bank is doing to fight fraud and be involved in that process.”

WHY KFP IS BETTER THAN COMPETITION

- > IT security industry leadership – Eugene, CERTs, Interpol, GReAT
- > Unparalleled insight into local and global threats
- > Broad expertise in all types of IT security threats – not just threats to financial transactions
- > Effective protection – across all types of users
- > Protection that can be tailored to individual needs



LET'S TALK?

Ferenc Vaspöri
fvaspori@newco.hu

