



2nd International Quality Conference of the Central and Eastern European Countries

*„National Quality Programmes and Awards -
Procedure and Best Practices”*

Budapest, November 25-26, 2002

November 25, 2002 (Monday)

8.00 Registration of Participants

10.00 Welcome

Prof. Dr. Pál Molnár, President of the Hungarian National Committee for EOQ

10.05 Opening

Dr. Marianna Csákvári-Pongor,

Deputy State Secretary of the Hungarian Ministry of Economy and Transport

10.15 New Aspects of the European Quality Vision

Sean Conlan, President of EOQ, Executive Director of Excellence Ireland

10.45 EFQM and the EFQM Excellence Model

Brigitte Tantawy - Monsou, Chair of the Executive Committee of EFQM

11.15 The Malcolm Baldrige National Quality Award of the United States

Charles Aubrey, Vice-President of STAT-A-MATRIX

11.45 Development of the Quality Policy of SME's - a UNECE Programme

Antal Szabó, Regional Adviser, United Nations, Economic Commission for Europe (UNECE)

12.15 EOQ-Project “National Quality Award in CEE Countries”

Bertrand Jouslin de Noray, Secretary General of EOQ

12.45 Forum Discussion

13.00 Lunch

14.00 - 17.30 State of Art in Selected Countries

A) National Quality Programme

B) Procedures for Application of the National Quality Award

C) Best Practices (introduced by National Quality Award Winners)

14.00 Germany

Dr. Wolfgang Kaerkes, CEO of German Society for Quality (DGQ)

Benedikt Sommerhoff, Head of the German EFQM Center

„Ludwig Erhard” National Award Winner 2002

14.45 Austria

Dr. Werner Konas, Federal Ministry of Economy and Labour

Martina Bramböck, Austrian Foundation of Quality Management

15.15 Czech Republic

Jan Hnatek, Prime Vice-President of the Czech Society for Quality

Milan Hutyra, Manager of Tesla Sezam, Czech Quality Award Winner 2001

16.00 Coffee Break

16.15 Russian Federation

Dr. Ivan Chaika, First Deputy Director of VNIIS

Vladimir Semenov, Quality Director of JSC "Trec"

16.45 France

Pierre Zana, Director, Associé of PLM Consultants

19.30 Banquet

30 years Jubilee Celebration of the Hungarian National Committee for EOQ

November 26, 2002 (Tuesday)

9.00 Romania

Liliana Nitu, Quality Manager of Romanian Association for Quality (ARC)

Prof. Dr. Ulrich Wiener, „J. M. Juran Romanian Quality Award” Foundation, Bucharest

Lorand Tavaszi, Quality Manager of S. C. Contor Zenner, Arad, J. M. Juran Romanian Quality Award Winner 2001

9.45 Ukraine

Taras Kalyta, Director of the Centre of Quality Systems "PRIPOST-Systema"

Ivan Telushenko, Director of Company "Brickware of Slobozhanshyna"

10.15 Yugoslavia

Prof. Dr. Vidoslav Majstorovic, Mechanical Engineering Faculty, Belgrade University and Managing Director of the Yugoslavian Union for Standardization and Quality

10.45 Hungary

Albert Kálmán, Head of Division in the Ministry of Economy and Transport

Karolina Sugár, Executive Director of the Hungarian Quality Development Center

József Kovács, Director General of Herend Porcelain Manufactory

11.30 Forum Discussion

11.45 Coffee Break

12.00 Parallel Working Groups

A) National Quality Programmes

B) Procedures for Application of the National Quality Award

C) Best Practices of Award Winners

13.00 Lunch

14.00 Parallel Working Groups (cont.)

15.00 Reports of the Working Groups

15.45 Conclusions for the CEE-Countries

Jan Hnatek, Prime Vice-President of the Czech Society for Quality

16.00 Closing Remarks

Prof. Dr. Pál Molnár, President of the Hungarian National Committee for EOQ

*Conference sponsored by the Hungarian Ministry of Education
and Herend Porcelain Manufactory.*